

CIHI Portal User Conference - September 17 & 18, 2009 Evaluation

Question	User	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	Average
Overall VALUE																			
Opening Remarks – Caroline Heick			3	4	4	5	4	4	5	3	3	5	4	3	5	5	3	5	4
Guest Speaker – Dr. Jeremy Grimshaw			4	4	5	4	4	4	5	4	4	5	5	4	5	5	5	5	5
Portal Services Program – Sharon Tracy, CIHI		4	4	4	4	5	4	4	5	4	3	5	3	5	5	5	4	5	4
Exploring CIHI Session		4	5	4	4	4	4	5	5	4	4	5	4	4	5	5	4	5	4
Facilitator - Raymonde D'Amour, Intersol Group		4	5	5	4	5	4	5	5	5	5	5	3	5	5	5	5	5	5
User Presentation – Beverly Weyland, Saskatoon Health Region		4	5	3	4	4	5	5	5	4	4	5	4	5	5	5	5	4	4
User Presentation – Sonia Sheils, Trillium Healthcare		4	5	4	4	4	5	5	5	4	4	5	4	4	5	5	5	5	5
User Presentation – Robin Latta, Cumberland Health Authority		4	5	4	4	4	5	5	5	4	4	5	4	5	5	5	5	4	5
Town Hall Session (Day 1)		4	5	5	5	4	3	4	n/a	4	4	4	3	4	5	3	4	5	4
User Collaboration (Day 2)		4	5	4	5	5	4	4	5	4	4	5	3	4	5	4	5	5	4
Exploring CIHI (Day 2)		4	5	3	5	4	4	5	5	4	4	5		4	5	5	4	5	4
Opportunity to network with Portal users		4	4	5	5	5	5	2	5	5	5	5	4	4	5	5	5	5	5
Opportunity to attend optional half-day training session		4	5	5	5	5	5	5	5	5	4	5		5	5		5	4	5
Portal Features – MIS		3	3	4	4	4	4	5	5	3	4	4	3	5	4	5	5	5	4
Conference agenda and meeting package		4	5	5	5	5	5	5	5	4	3	5	4	5	5	5	5	5	5
Location		3	5	5	4	4	4	5	5	4	4	5	1	5	5	5	4	5	4
Food		4	5	5	3	5	5	5	5	5	4	5	4	5	5	5	4	5	5
Meditation Break		1	5	3	5	4	5	5	2	5	3	3	3	5	5	5	5	5	4
About Our CONFERENCE																			
How likely is it that you will attend the next Portal User Conference?		May	May	May	May	May	May	Definitely	May	May	May	May	May	May	May	Definitely	Definitely	May	Definitely
How would you describe the length of the conference?		Just right	Just right	Just Right	Just Right	n/a	Just right	Just Right	Just Right	Too Short	Just Right	Just Right	Just right	Just Right	Just right	Just right	Just Right	Just Right	Just Right
What did you like most about the conference?		Networking	User Collaboration and Presentations	Town Hall; Networking; Opportunity to learn	Everything	Opportunity to learn; Presentations	CIHI Speakers; Networking; User Presentations	CIHI Speakers; Networking; User Presentations	Town Hall; Networking; User Presentations	CIHI Speakers; Networking; User Presentations	Opportunity to Learn	Opportunity to Learn	Networking; Opportunity to learn	Everything	CIHI Speakers; User Presentations	User Presentations	User Presentations	User Presentations	Everything

Tell us what you didn't like				Food - hot lunches			Would have like to get to an action plan						Nothing! It was an excellent conference. Great Info and well organized				Flashing camera during meditation	
How important is it to you that the Portal User Conference is held adjacent to CIHI/Statistics Canada Data Users conference?	Not Important	Somewhat	Somewhat	Very Important	Not Important	Not Important	Not Important	Not Important	Not Important	Somewhat important	Not Important	Not Important	Somewhat	Not important	Not Important	Not important	Not Important	
Are you attending Data Users conference?	No	Yes	No	Yes	No	No	No	No	Yes	No	No	No	No	No	No	No	No	Not Important
Did we meet the conference objectives?	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Will the information you have heard at this conference influence how you use CIHI Portal	Definitely	Maybe	Definitely	Definitely	Maybe	Definitely	Definitely	Definitely	Definitely	Definitely	Definitely	Maybe	Maybe	Definitely	Definitely	Definitely	Definitely	Definitely
About the FUTURE																		
Would you like us to consider a different location?	Yes	Yes	No	No	Yes - Western Canada	Yes - West Canada	No		No	Yes - Western Canada	No	No	No	No	No	No	No	Not Important
Would you like to consider a different time of the year to host the conference	October	n/a	No	No	No	No	No	n/a	No	No	No	No	No	No	No	No	No	No
Your COMMENTS										Evaluation Summary								
- More user presentations in the future										<p>There were 24 attendees at the Portal User conference, the lower than expeted attendance was mainly because of the travel restrictions imposed in some provinces. Evaluation forms were completed by 17 of these attendees.</p> <p>Based on the comments and the ratings in the evaluation form the following can be stated:</p> <ul style="list-style-type: none"> • The topics presented at the conference were highly relevant and just about right. • The quality of the topics and contribution of speakers was also rated high. • Portal team got a good feedback for their efforts and enthusiasm. • Users liked the interactive nature of the sessions like "Town Hall session" and "User Collaboration Exercise" as they helped in networking well with fellow users. • Users indicated that information from the conference will influence them on the use of Portal. • Most of the users did not feel the need to hold this conference adjacent to Data Users conference. • Some users felt it was important to hold the conference in different locations (e.g., Western Canada) • External facilitator being there driving the whole conference was also liked by some of the users. • It is likely that they would attend future conferences provided there is enough funding. • Some references were made to include more user presentations in future conferences. <p>Overall the users expressed that the conference has either met or exceeded their expectations, proving that our second CIHI Portal User conference was a great success!</p>								
- Try not to put too much info into 2 days. Maybe expand to 2 1/2 or 3 day conference																		
- If held in Ontario again, start one hour later to accommodate those coming from time zone differences																		
- More hands on as well as some strategic planning to facilitate uptake of portal info by decision makers																		
- Two day break between Portal Conference and Data Users Conference contributes significantly to the cost of attending both i.e. two additional hotel nights and food cost																		
- Hold Portal User Conference directly before the data users conference. Next portal meeting have CIHI present on changes implemented to the portal based on input from Portal user conference 2009																		
- Excellent conference. Thank you!																		
- The meditation was great. Would have been even more useful right after lunch. It's hard to eat and then sit still to just listen. I got so sleepy. Would have been great to do the meditation at this time, to re-energize for the next speaker																		
- Would have been cool to offer free neck massages during breaks - a professional, not you guys																		
- Townhall session - day 1 would have been neat to have three different examples																		
- Purell on tables - hand hygiene is a BIG thing at our hospital																		
- Would be helpful to have Portal liaisons there, like Linda and Robert at session for networking and face to face discussions. Great job!																		

Legend: Scale of 1 to 5, 1 is low and 5 is high.